

IWA Workshop on Water and Energy & Water Loss Tokyo, 8 April 2014 IWA Vice President Walter Kling

Capacity Building in SE-European Region – just water loss reduction?



Smart policies, strong utilities, sustainable services





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and the

















Relevance of Capacity Development for Water Utilities

Water related knowledge is **scattered** across the water sector whose mandates are often fragmented Immense and **unexploited potential** for the development of efficient and competitive new solutions **Modernization and growth** of urban centers in Eastern and Southeastern Europe requires adequate response in the management of urban water infrastructure **Discrepancies** between hardware investment and necessary institutional changes as well as development of operation, maintenance and management competences



Need for the Project

Investments in infrastructure upgrading have not been matched consistently with required institutional support for appropriate operation, maintenance and management competencies to keep up with the dynamic changes. ...Often, investment decisions lack strategic perspective and lead to short lifespan of assets which can make it difficult to reverse the trend of increasing operating and re-investment costs, rising environmental risks and, finally, shrinking consumer satisfaction.

World Bank, Project Appraisal Document, Danube Region Water Supply and Wasterwater, July 19, 2012.





Key points

⇒The Program works with regional, national and local stakeholders to:

- Promote an informed policy dialogue around the core challenges facing the sector; and
- Strengthen technical and managerial capacity of the sector's utilities and institutions
- ⇒ Implemented jointly by the World Bank and IAWD
- ⇒ Financed by the Austrian Govenment with EUR 4,5 M
- ⇒ Three years duration (2013-2015)









Five Program Pillars

- ⇒ I. Sector governance and structure
- ⇒ II. Regulation, tariffs and subsidies
- ⇒ III. Benchmarking
- \Rightarrow IV. Asset management and investment planning
- \Rightarrow V. Service efficiency improvements

Three Main Instruments

- \Rightarrow Analytical and advisory work
- \Rightarrow Knowledge sharing platform
- Capacity development



Competitive Grant

"The program will support country (or groups of countries) specific capacity building and institutional strengthening for utility management and operational practices."

Two funding cycles:

- Fall 2013: **71 submissions** received, 14 projects chosen, 7 under consideration
- Spring 2014: second call





Benchmarking for Utility Improvement

The objective of the Utility Benchmarking initiative is to support the implementation of at least one cycle of a benchmarking process in the Danube Region to help participating utilities improve their performance, with the support of 3-5 regional / national organizations.



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Asset Management Methods

Ensuring Sustainability of Utility Operation





Train the trainer

(in coordination with TZW)

Develop and manage a training program for national water associations on ⇒ Water Supply ⇒ Waste Water Management ⇒ Utility Business Planning



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- Policy and Benchmarking Workshops, 23 – 27 September 2013, Bucharest/Romania
- Water Forum und Exhibition, 18 – 20 November 2013, Belgrade/Serbia
- Regulatory Workshop,
 25 27 November 2013, Florence/Italy
- Annual Conference Danube Water Program 08 -09 May 2014, Vienna Austria



European strategy for the Danube Region



Priority Area 4: "To Restore and Maintain the Quality of Waters"

Action 4: "To continue boosting major investments in building and upgrading urban wastewater treatment facilities across the Danube Basin, involvind measures to build capacity at the regional and local level for the design at such infrastructure."

Action 13: "To promote measures aimed at reducing knowledge deficits, developing and transferring tools, methods and guidelines concerning the safeguarding of drinking water supply".



Cooperation and Funding

Open Regional Fund/GIZ

Danube Strategy







Thank You www.danube-water-program.org







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